

Role Title: Senior Structural Engineer, Concertus Design & Property Consultants

Based: Ipswich

Salary: £Circa

ROLE PURPOSE: To plan, design and manage structural design projects, ensuring the structures are safe and economic

Accountabilities

1. Team Worker

- Participate as a member of the Concertus team supporting colleagues and working collaboratively to develop the business.
- Deputise for the head of profession as required
- Work flexibly to support delivery across the service.
- Take ownership for own personal development.
- Support junior staff

2. Customer service

- Prepare bids for tenders, and report to clients, public agents and planning bodies
- Provide an efficient and business-like point of contact. This includes responding to internal and external enquiries and (via face-to-face, telephone, email).
- Deliver a consistent and professional level of customer service at all times to Clients and other practices within the industry

3. Business delivery

- Undertake feasibility, concept and detail structural engineering design and checking
- Undertake structural inspections

Measures of Success

- Feedback from team members/ line manager
- Contribution to service
- Team performance
- Service improvements suggested
- Customer feedback
- Accuracy and timeliness of support.
- Efficiency of systems and processes
- Service delivered within budget and to agreed targets
- Feedback from staff and managers
- Service delivery performance indicators
- Customer feedback
- Directors feedback

What you need to know

Experienced Engineer with a minimum of 5 years UK experience.

Chartered with ICE or I Struct E or equivalent

Decision making ability with minimal supervision

Ability to work direct with clients and other team members to ensure projects are completed in agree timescales

- Commission specialist surveys
- Obtain building regulations approvals
- Prepare reports
- Create engineering drawings using CAD packages and sketches for drafting
- Assessing the environmental impact and risks connected to design decisions
- Assessing the Health and Safety impact and risks connected to design decisions
- Managing, directing and monitoring progress during each phase of a project
- Monitoring and inspecting work undertaken by contractors
- Making sure sites meet legal guidelines and health & safety requirements
- Administer contracts

4. Communicate effectively

- Create a positive and professional first impression of Concertus.
- Deal with all contacts professionally.
- Liaise with Clients, Architects and other professional staff and provide technical advice to them
- Negotiate with drainage utilities, the Environment Agency and the lead local flood authority

How you Act

Team worker – You work collaboratively with your team to achieve better outcomes for customers.

Service deliverer – You focus on delivering a service that provides great outcomes for our customers.

Customer focused – you put the customer first.

Shows initiative – you come up with ways of improving how we do things.

Well organised – you prioritise your work to get things done.

Willing to learn – you want to acquire new skills that will support you in your role.

Flexible attitude – you are prepared to work flexibly to deliver the service.